



JOB DESCRIPTION

YOUTH SUPPORT PARTNER

JOB OVERVIEW

The Youth Support Partner (YSP) is a full-time grant funded position. This position requires an individual who has experience with behavioral health issues in general and as a caregiver of a young child with behavioral health issues. The YSP adds value to the team through their ability to engage families at a level that people without this experience would not. They will help families navigate uncomfortable environments, identify and engage natural support, and assist families to build skills and increase their self-efficacy.

DUTIES & RESPONSIBILITIES

- Develop effective, trusting relationships with families using a client centered approach & best practice,
- Develop effective, and trusting relationships with the youth using a client centered approach & best practice,
- Offer mentoring and support to families and youth by helping them with system navigation, emotional support, and connecting them to community resources,
- Work with families on crisis intervention and problem-solving skills,
- Maintain proper records on case files and/or other activities as instructed,
- Help families achieve wellness and autonomy by advocating in partnership with them,
- Offer coaching and mentoring to the youth during one-on-one meetings and during monthly Youth Advisory Council meetings,
- Help facilitate the monthly Youth Advisory Council meetings,
- Communicate with families to determine level of understanding of their child's diagnosis and situation, and have the ability to offer relevant information,
- Accurate tracking of all time spent with each family,
- Participate in regular staff meetings,
- Attend all required training to ensure individual and professional growth,
- Participate and refer families to regular support group meetings,

CORE COMPETENCIES

- Maintain professional behavior,
- Provide quality customer service with a commitment to service excellence,
- Build collaborative relationships, and empower others through positive coaching,
- Be flexible in thinking when making decisions/problem solving,
- Exhibit organizational skills and time management,
- Have conflict resolution abilities,
- Contribute to a positive, team-oriented work environment,
- Maintain confidentiality of families, staff, and internal business information,
- Perform required amount of work in a timely fashion with a minimum of errors,
- Proficiency with Microsoft Office products.

QUALIFICATIONS REQUIRED

- Be driven to make a difference in the lives of children and families,
- Positive team player with strong ability to work in a fast-paced environment,
- Capable of handling multiple tasks,
- Skilled in non-violent crisis intervention and de-escalation techniques,
- Maintain well-organized records and accurate case notes with timely computer entry,
- Ability to use technology on the go including smart cell phone, tablet, Wi-Fi, etc.,
- Must be able to maintain a professional work environment,
- Must be an effective and professional communicator,
- Ability to maintain confidentiality of very sensitive information,
- Able to maintain a flexible schedule, travel and stay away from home overnight,
- Reliable transportation and appropriate insurance are required,
- Independent and self-motivated, able to comply with and enforce deadlines,
- Must be able to handle constructive criticism,
- Perform other duties as assigned by supervisor,
- Ability to lift 30 pounds.

EDUCATION AND EXPERIENCE

- Successful applicants/candidates are those with lived experience as a primary caregiver of a child, youth, or young adult who has received or is receiving behavioral health services, or they have received services themselves,
- The eligible candidate must have progressed far enough along in their own lived experience journey that they are now capable of supporting children, youth and parents/caregivers who are experiencing similar challenges connecting to available resources, navigating systems, and handling day-to-day life,
- Bachelor's degree in human services, social work, or other related work is required; master's degree is preferred,
- Good working knowledge of the System of Care, Educational Systems, and other youth serving systems.

Other

Valid driver's license, regular access to an insured vehicle, and ability to be autonomously mobile in visiting a variety of community settings.

Send cover letter and resume to vcr@visionforchildren.org.

POSTION TITLE:	Youth Support Partner
REPORTS TO:	SOC Care Coordinator
WORK SCHEDULE:	Full-Time
TRAVEL:	Occasionally and as Requested by Supervisor

LEGAL STATEMENT

The above information on this description has been designed to indicate the general nature and level of work performed by employees in this position. It is not designed to contain or be interpreted as an exhaustive list of all responsibilities, duties and qualifications required of employees assigned to this job.

VCR is an Equal Opportunity Employer.